



## Community Services Specialist II

<b>Announcement Number</b>	26-15	<b>Job Code</b>	T2000
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<b>Employment Type</b>	Full-Time
<b>Job Location</b>	Region V Community Services 631 Beacon Parkway, Suite 211 Birmingham, Alabama 35209
<b>Salary/Pay Rate</b>	Range 69 (\$37,440.00 - \$62,604.00 Annually).
<b>Additional Salary Information</b>	Salary will be commensurate with experience. Limitations apply to current State employees.
<b>Open Date</b>	03/06/2026
<b>Close Date</b>	03/20/2026

### Minimum Qualifications

Master’s degree in Social Work, Psychology, or a human services field.

**OR**

Bachelor’s degree in Social Work, Psychology, or a human services field.

24 months or more experience working specifically with persons with intellectual and/or developmental disabilities.

**OR**

Bachelor’s degree in Social Work, Psychology, or a human services field.

48 months or more experience in a human services field.

Human services field includes the following disciplines: Social Work, Psychology, Criminal/Juvenile Justice, Special Education, Sociology, Speech Education, Rehabilitation, Counseling, Speech Pathology, Audiology, Nursing, Physical or Occupational Therapy, and any related academic disciplines associated with the study of Human Behavior, Human Skill Development, or Basic Human Care Needs.

### Key Responsibilities

- Provides training, consultation, and technical assistance to regional service providers and case management agencies.
- Monitors residential, day programs, and hourly services to ensure compliance with all applicable standards.
- Conducts investigations on serious incidents according to IPMS Guidelines.
- Reviews monitoring reports to ensure service providers follow-up to corrective actions as needed.
- Serves as Regional Community Services liaison between families, mental health service providers, school systems, and other agencies in support of the provision of appropriate services.
- Contributes to the assurance that the needs of the individuals served are adequately met.
- Composes documents, reports, and correspondence related to the provision of services to supported individuals.
- Promotes the department’s mission, initiatives, and Community Services Director directives by exhibiting leadership qualities that create an environment of professionalism, credibility, trust, transparency, and support internally among all departmental staff and externally among all stakeholders.
- Serves as Region V Community Services staff on-call on a rotating basis to address questions or concerns that might arise during non-office hours.
- Ensures that reports and documentation meet DMH standards.
- Attends person-centered planning meetings and special team meetings as needed.

- Completes special assignments related to the operation of Regional Community Services.

### Required Knowledge, Skills, and Abilities (KSAs)

- Knowledge of clinical dynamics of persons with I/DD.
- Skilled in the use of Microsoft Office software programs.
- Ability to conduct investigations.
- Ability to plan, organize, and implement work in an independent manner.
- Ability to interpret and explain funding requirements and standards compliance to providers.
- Ability to guide and support clients, families, and community providers.
- Ability to effectively intervene in crisis situations.
- Ability to establish and maintain positive relationships with individuals, families, agency representatives, and the general public.
- Ability to work flexible hours, including before and after the established work hours.
- Ability to serve on-call on a rotating schedule for nights, weekends, and holidays.
- Ability to provide training and technical assistance to service providers.
- Ability to communicate effectively, both verbally and in writing.

### Necessary Special Requirements

- Must have a valid driver's license to operate a vehicle in the State of Alabama.

### Employee Benefits

- 13 paid holidays.
- 1 personal leave day accrued each January.
- 13 sick leave days.
- 13 annual leave days accrued in the first year of employment.
- Paid parental leave.
- Longevity bonus annually after 5 years of state service.
- Continuous opportunities for acquiring CEU's needed for maintaining professional license.
- Very low-cost health and dental insurance through the [Alabama State Employee Insurance Board](#).
- Defined retirement benefit (not impacted by economic downturns) and a pre-retirement death benefit through the [Retirement Systems of Alabama](#).

### Method of Selection

- Applicants will be rated based on an evaluation of their job-related training, abilities, experience, and education, and should provide adequate work history identifying experiences related to the duties and minimum qualifications as mentioned above.
- All relevant information is subject to verification.
- **Drug screening and security clearances will be conducted on prospective applicants being given serious consideration for employment whose job requires direct contact with patients.**

### Only work experience detailed on the application will be considered.

Applications should be submitted by the deadline to be considered. Announcements open until filled will remain open until a sufficient applicant pool is obtained. Applications should be submitted as soon as possible to ensure the application will be considered for the position. Copies of License/Certifications should be uploaded with your application. A copy of the academic transcript is required. Appointment of successful candidate will be conditional based on receipt of the official transcript provided by the school, college, or university.

**APPLY NOW**