

GOVERNOR

STATE OF ALABAMA

DEPARTMENT OF MENTAL HEALTH RSA UNION BUILDING

100 NORTH UNION STREET POST OFFICE BOX 301410 MONTGOMERY, ALABAMA 36130-1410 WWW.MH.ALABAMA.GOV



LYNN T. BESHEAR COMMISSIONER

EMPLOYMENT OPPORTUNITY – REVISED REANNOUNCEMENT

JOB TITLE:	Mental Health Specialist I (Conflict Free Support Coordinator)	NUMBER:	20-24
JOB CODE:	A5000	DATE:	July 24, 2020

SALARY RANGE: 70 (\$34,761.60 - \$52,653.60) **PCQ#s:**

8846251 & 8846252

JOB LOCATION: Administrative Base: Department of Mental Health Region V Community Services 631 Beacon Parkway West, Suite 211 Birmingham, Alabama 35209

MINIMUM QUALIFICATIONS:

- Bachelor's degree in a human services field.
- 24 months or more experience in providing, coordinating, or monitoring supports and/or services for individuals with disabilities.

OR

- 48 months or more programmatic experience with the Department of Mental Health.
- 24 months or more experience in providing, coordinating, or monitoring supports and/or services for individuals with disabilities.
- Preference will be given to applicants with demonstrated case management experience working with persons with intellectual disabilities located in the following counties of ADMH/DD Region V Calhoun and Cleburne.

Human services field includes the following disciplines: Social Work, Psychology, Criminal/Juvenile Justice, Special Education, Sociology, Speech Education, Rehabilitation, Counseling, Speech Pathology, Audiology, Nursing, Physical or Occupational Therapy, and any related academic disciplines associated with the study of Human Behavior, Human Skill Development, or Basic Human Care Needs.

NECESSARY SPECIAL REQUIREMENTS:

- Must have a valid driver's license to operate a vehicle in the state of Alabama.
- Moderate daytime travel within Region V and occasional overnight travel is required.

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KIND OF WORK:

- Provides comprehensive social service care management for individuals with intellectual, developmental, or physical disabilities within Region V.
- Provides services to areas to ensure conflict free support coordination services.
- Provides, authorizes, arranges, coordinates, and monitors supports and services provided to the individual while assuring the individual's health and safety in the most integrated environment.
- Contacts and coordinates with all care providers to maximize or maintain individual's health and ability to remain in the least restrictive community setting.
- Collaborates with providers and community agencies, i.e., Adult Protective Services, law enforcement agencies, residential providers, etc. that are needed to support individual outcomes in a safe, effective and cost-effective manner while providing education and support; Attends court hearings as needed.
- Completes the initial comprehensive strength-based social assessment and identifies the individual's potential for health and safety concerns in the areas of employment or other economic conditions, living situation, community integration, instrumental activities of daily living, personal rights and responsibilities, transportation, mental health, vulnerable high-risk person (VHRM), caregiver stress, dementia and general risk.
- Provides education and recommended activities/supports to mitigate risks as identified during the assessment, with consideration given to dignity of risk.
- Implements psycho-social related interventions as identified on the Person-Centered Plan.
- Assumes lead for staff regarding psycho-social related issues and intervenes when an assessed need is present, arranges needed supports, and provides oversight and follow-up.
- Monitors the effectiveness of the psycho-social related interventions through dynamic and fluid process that requires modification of the Person-Centered Plan as needed based on individual response to the interventions and the effectiveness of supported outcomes.
- Advocates for individual's welfare, and serves as a liaison between the individual, medical providers, families, and providers to support individual outcomes.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:

- Knowledge about persons with vulnerabilities.
- Knowledge of community alternatives for serving the full range of long-term care resources.
- Knowledge of Medicare, Medicaid, and HIPPA laws.
- Knowledge and professional understanding of ethics and boundaries.
- Ability to manage complex and challenging situations that arise as part of the person care process.
- Ability to proficiently analyze different models of assessment, prevention, intervention, evaluation, and documentation.
- Ability to independently access information and resources.
- Ability to act with discretion and maintain confidentiality in relationships with colleagues and management.
- Ability to share information and educate a variety of audiences, professional and paraprofessional.

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- Ability to manage and prioritize multiple tasks to meet timelines.
- Ability to demonstrate appropriate conflict resolution skills.
- Ability to maintain high level of customer service, professionalism, and service-oriented relationship with various external and internal stakeholders.
- Ability to adapt to change and act as an agent of change.
- Ability to operate a computer and various software programs, as well as other office equipment.

METHOD OF SELECTION: Applicants will be rated based on an evaluation of their education, training, and experience and should provide adequate work history identifying experiences related to duties and minimum qualifications as mentioned above. All relevant information is subject to verification. Drug screenings and security clearance will be conducted on prospective applicants being given serious consideration for employment and whose job requires direct contact with clients.

HOW TO APPLY: Use an official application for Professional Employment (Exempt Classification) which may be obtained from this office, other Department of Mental Health Facility Personnel Offices, or visit our website at <u>www.mh.alabama.gov</u>. **Only work experience detailed on the application will be considered.** Additional sheets, if needed, should be in the same format as the application. Resumes will not be accepted in lieu of an official application. Applications should be returned to Human Resource Management, Department of Mental Health, P.O. Box 301410, Montgomery, Alabama 36130-1410 or RSA Union Building, 100 North Union Street, Montgomery, Alabama 36104. Copies of License/ Certifications should be forwarded with your application. A copy of the academic transcript is required. Appointment of successful candidate will be conditional based on receipt of the official transcript provided by the school, college, or university.

DEADLINE: Until Filled

EQUAL OPPORTUNITY EMPLOYER

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